

## **Planetary Systems, Inc.**

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Phone/fax 406-682-5646

### **Warranty Information:**

All products sold by Planetary Systems, Inc. are subject to each manufacturer's warranty and limitations. All warranties are limited to original purchaser, and are based on proper installation and use of the product. Planetary Systems, Inc. assumes no liability beyond any warranty offered by the manufacturer except for Power Package systems. The product is only warranted to do the specific work required within the specifications of the product and cannot be expected to perform outside of the manufacturers intended specifications. PV modules are warranted for 25 years by the manufacturer.

Power Package systems include a 10-year (limited) warranty on components including: Inverter, Charge controller, Batteries, etc. Warranty is subject to the condition that the equipment is installed properly and according to NEC-690 electrical code and that unit is maintained properly and installed in a minimally (above freezing and below 80°F) heated and dry room or enclosure. All Power Package sales are final and require a 10% deposit which is non-refundable. If you have questions, call. Other conditions may apply.

#### **Exclusions:**

- 1. Work completed by others in installing the unit.**
- 2. Modifications or alterations not by Planetary Systems, Inc. or unauthorized personnel without prior knowledge and/or approval from warrantor to any system component. This includes additional arrays or wind generator inputs to systems.**
- 3. Improper maintenance or abuse including (a) improper or inadequate charging of battery systems, (b) Excessive loading beyond the systems specifications.**
- 4. Any and all costs for labor resulting from warranty replacement, removal/reinstallation of any defective part or related transportation charges. (This exclusion does not apply to installation services provided by Planetary Systems)**
- 5. Faulty or improper installation or connection of the unit to generator or utility sources. (only if performed by third party)**
- 6. Any and all occurrences beyond the reasonable control of Planetary Systems including but not limited to: Weather related incidents, lack of bolt tightening as part or regular maintenance or acts of god including high winds, tornadoes, hurricanes or extreme temperatures.**

Limited warranty terms: Planetary Systems will repair or replace any faulty component, pursuant to the manufacturers warranty terms, and with such terms prorated based on the current service life of the equipment at the time of failure.

Years 1-5:	100% of equipment replacement (Power Package and batteries)
Years 5-7:	75% of the replacement cost covered by Planetary Systems (Batteries excluded)
Years 7-10	50% of the replacement cost covered by Planetary Systems (Batteries excluded)
Years 10-15	25% of the replacement cost covered by Planetary Systems (Batteries excluded)
Years 15-20	25% of the replacement cost covered by Planetary Systems (Batteries excluded)

Power Package is defined as that portion including controls, inverters, charge controllers, metering, batteries, disconnects and enclosures housing these components. This warranty applies to the original purchaser only. Upon transfer of any property where a Power Package was previously sold and installed, a complete inspection and review of owner's electrical loads and system status will be required to obtain any remaining warranty by the new owner as systems are designed to the original owner's electrical needs and load profile. A fee may be assessed for this service and some education may be involved to allow the new owner to properly operate the system and utilize suitable low energy loads and appliances if they are not still part of the load. Improper system operation and/or lack of communication with Planetary Systems may void warranty. Upgrades when available must be installed where feasible including software and devices which enhance system operation.

Wind Generators sold and installed by Planetary Systems, Inc. include a full 2-5 year warranty (depending on product sheet) provided they are installed properly, and according to installation drawings provided by Planetary Systems, Inc. and are connected as shown on drawings provided to our Power Package systems with wiring of adequate quality and size pursuant to the electrical load imposed by the unit. The above exclusions apply to all wind generator products and systems. The mounting structure must be per recommendations and sized with adequate concrete integrity to support the load of the unit in full wind conditions for the location where the unit is to be installed. When installed by Planetary Systems personnel, the full warranty is intact. Planetary Systems, Inc. will repair or replace, at its option, any defective component provided the unit is returned to our facility in good shape and at the owner's expense. No labor, travel expense or shipping cost is included with this warranty, only parts and materials.

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Renewable Energy Systems

Sales/Design/Installation

Buderus hydronic systems